



Assessment Review Board – Case Management Effective Date: April 8, 2024

*Designated French contact

Registrar: Kelly Triantafilou – 416-371-6435

Deputy Registrar: Georgia Trifonidis – 416-618-7063

Executive Coordinator: Kimberly Walters* (Request for Review/Late Appeals) – 416-419-1292

Production Support Coordinator: Alex Kappel – 416-230-4241

Team Lead: Arifa Kanani – 416-451-3279

Team Lead: Aisha Nagasaka – 437-217-0578

Case Coordinators

1. **Susan Vong** (Region 9: 1901, 1906, 1908, 1914) – **416-454-2545** Back-up: Erica Murchison
2. **Erica Murchison** (Region 9: 1904, 1919) – **289-338-1491** Back-up: Susan Vong
3. **Melissa Zapata** (Region 3) – **416-662-5137** Back-up: Amanda Power
4. **Alexandra Harvey** (Region 13, 14) – **416-414-0798** Back-up: Olivier Wong Ching
5. **Olivier Wong Ching*** (Region 23, 25-27) – **437-333-4317** Back-up: Alexandra Harvey
6. **Anthony Maione** (Region 15) – **416-230-8176** Back-up: Robin McBride
7. **Robin McBride** (Region 20-22, 24) – **437-215-3362** Back-up: Sydney Daley
8. **Amanda Power** (Region 1, 2, 4, 5, 6, 7, 17, 28-32) – **437-224-9330** Back-up: Melissa Zapata
9. **Sydney Daley** (Region 16, 18, 19) – **437-770-5685** Back-up: Robin McBride

Caseworkers

1. **Calvin Lau** (RfR Extensions) – **437-225-5027**