



## Assessment Review Board – Case Management Effective Date: September 25, 2023

\*Designated French contact

**Registrar:** Kelly Triantafilou – 416-371-6435

**Deputy Registrar:** Georgia Trifonidis – 416-618-7063

**Executive Coordinator:** Kimberly Walters\* (Request for Review/Late Appeals) – 416-419-1292

**Production Support Coordinator:** Alex Kappel – 416-230-4241

**Team Lead:** Arifa Kanani – 416-451-3279

**Team Lead:** Aisha Nagasaka – 437-217-0578

### Case Coordinators

1. **Susan Vong** (Region 9: rolls 1901, 1906, 1908, 1914) – **416-454-2545** Back-up: Christine Ciancio
2. **Christine Ciancio** (Region 9: rolls 1904, 1919) – **437-688-8284** Back-up: Susan Vong
3. **Melissa Zapata** (Region 3) – **416-662-5137** Back-up: Amanda Power
4. **Alexandra Harvey** (Region 13, 14) – **416-414-0798** Back-up: Olivier Wong Ching
5. **Olivier Wong Ching\*** (Region 23, 25-27) – **437-333-4317** Back-up: Alexandra Harvey
6. **Ashley Bhaskaranand** (Region 15: rolls, 2110, 2401, 2402, 2409, 2415) – **437-245-8630** Back-up: Anthony Maione
7. **Anthony Maione** (Region 15: rolls 2105, 2124) – **416-230-8176** Back-up: Ashley Bhaskaranand
8. **Robin McBride** (Region 20-22, 24) – **437-215-3362** Back-up: Sydney Daley
9. **Amanda Power** (Region 1, 2, 4, 5, 6, 7, 17, 28-32) – **437-224-9330** Back-up: Melissa Zapata
10. **Sydney Daley** (Region 16, 18, 19) – **437-770-5685** Back-up: Robin McBride

### Caseworkers

1. **Calvin Lau** (RfR Extensions) – **437-225-5027**
2. **Mary Theodorou** – **437-996-3918**