

## **FAQ: HOW TO OBSERVE A HEARING AT THE HRTO**

### **What HRTO hearings are open to the public?**

All HRTO proceedings, except mediations and mediation-adjudications, are open to the public unless there is an order on the file closing the hearing to the public.

Mediations and mediation-adjudications are confidential settlement proceedings that are not open to the public.

For more information on types of HRTO hearings that you can observe, please refer to [tribunalsontario.ca/hrto/application-and-hearing-process/#step5](http://tribunalsontario.ca/hrto/application-and-hearing-process/#step5).

### **Where can I find a list of HRTO Hearings?**

The [HRTO's Hearing Docket](#) is available on the HRTO website, and includes the date, time and format for each hearing.

### **What is the format of an HRTO Hearing?**

Hearings may take place by teleconference or video conference. Some HRTO hearings may take place in person, once in-person hearings resume.

The HRTO Hearing Docket includes a column that specifies the format of each hearing.

### **How do I ask to attend an HRTO Hearing?**

Please contact the HRTO **at least 7 days in advance** at [hrto.registrar@ontario.ca](mailto:hrto.registrar@ontario.ca), or by phone at 1-866-598-0322, to request to observe a hearing.

An HRTO staff member will respond and either give you the link to attend the specific hearing you are asking to attend, or help you find and attend a hearing that deals with the subject matter you are interested in.

On the day before the hearing, please contact the HRTO to confirm the hearing is still going to proceed as scheduled. Last minute scheduling changes often occur when a matter is settled by the parties in advance of the hearing, or for other reasons.