



# Information Sheet – Appeals under the Towing and Storage Safety and Enforcement Act, 2021 (TSSEA)

(Disponible en français)

## Introduction to TSSEA

The [Towing and Storage Safety and Enforcement Act, 2021](#), establishes a regulatory scheme for tow truck drivers, tow operators and vehicle storage operators in Ontario. The Director of Towing and Vehicle Storage Standards is the authority under the TSSEA with the responsibility of overseeing the Act.

## Hearings and Appeals under TSSEA

### Who Can Appeal?

A party who applies for certification, or who is currently certified under TSSEA, can appeal the following decisions by the Director of Towing and Vehicle Storage Standards to the Licence Appeal Tribunal (LAT):

- A decision to refuse to issue a certificate;
- A decision to refuse to renew a certificate;
- A decision to suspend a certificate;
- A decision to revoke a certificate;
- A decision to amend a certificate under subsection 6(3); or,
- Any other decision of the Director specified by the regulations.

### Authority of the LAT

The following are the authorities of the LAT:

- Uphold a certificate refusal, suspension, revocation, or condition;
- Overturn a certificate refusal, suspension, revocation, or condition; and,
- Attach conditions to a certificate.

### How to Appeal

A party who receives a decision from the Director of Towing and Vehicle Storage Standards has **15 days** from the date the decision of the Director takes effect.

If the Appeal is filed after the **15 days**, a [Notice of Motion](#) requesting an extension of time to file the appeal must be included.

You must complete and submit the [Notice of Appeal – Registration, Certificate, Licence, Claim Denial, Order](#) form to LAT. Appeals can be filed with the LAT via e-mail to [LATregistrar@ontario.ca](mailto:LATregistrar@ontario.ca), or via mail to: 15 Grosvenor Street, Ground Floor, Toronto, ON M7A 2G6 . To ensure your appeal is complete, please ensure you have included the following documents:

- A completed [Notice of Appeal](#)
- A copy of the decision you are appealing
- Filing Fee (do not include the fee if filing by e-mail. The Tribunal will contact you regarding payment once the Appeal is opened)
- Certificate of service, which can be found on the [Forms](#) page
- [Notice of Motion](#) to extend time if the appeal is file after the 15 days

## **Additional Resources**

The [LAT website](#) has additional Information Sheets, Rules of Practice, Practice Directions, FAQs and other useful information.

This information sheet is intended to provide general information. It does not constitute legal advice. If you wish to obtain legal advice, you should consult a person licensed by the [Law Society of Ontario](#).