

The following legal services for tenants and landlords are not supplied by Tribunals Ontario or the Landlord and Tenant Board. They are free services offered by Legal Aid Ontario.

Advocacy Centre for Tenants Ontario

Are you a tenant who needs free legal advice before your hearing?

If you need free legal advice before your scheduled Landlord and Tenant Board hearing, please sign up here: <u>https://tdc.acto.ca/</u>. Tenant Duty Counsel (TDC) will contact you ahead of your scheduled hearing to advise you on your case. The Tenant Duty Counsel Program (TDCP) are legal professionals who provide free legal advice to tenants who have a hearing.

For more legal information regarding other tenant concerns, please see the tip sheet on our website at: <u>https://www.acto.ca/for-tenants/tip-sheets/</u>

If you do not have access to the internet, please call Legal Aid Ontario and they will direct you to the appropriate service. Their number is 1-800-668-8258 (toll-free) Monday to Friday, 8 a.m. to 5 p.m. for help in over 300 languages.

For all other inquiries, use your postal code to find your neighbourhood legal clinic at: <u>https://www.legalaid.on.ca/legal-clinics/</u>

TDCP is a program run by the Advocacy Centre for Tenants Ontario and is funded by Legal Aid Ontario.

Landlord's Self-Help Centre

Are you a landlord who needs legal advice?

If you are a small landlord who needs information, a referral, summary legal advice or document preparation, please contact Landlord's Self-Help Centre. We help small landlords who live in the same property as the tenant; rent no more than 3 units; and meet legal aid financial eligibility guidelines.

If you need self-help resources and learning tools to help you navigate common tenancy issues and the procedures and forms required by the Landlord and Tenant Board, please visit <u>www.landlordselfhelp.com</u>.

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